Frequently Asked Questions (FAQ)

1. **Why do we use Navy Drug Screening Program (NDSP) 5.0?**
   - Department of Defense (DoD) has mandated use of the new Navy Drug Screening Program (NDSP) Version 5.0 by all DoD Activities effective 1 December 2001.

2. **Will I have problems downloading NDSP?**
   - Most issues associated with NDSP Version 5.0 can be resolved by downloading and reading the NDSP User Guide. It is recommended ADP assist in downloading process.

3. **Will I need to re-type the command roster?**
   - NDSP Version 5.0 provides a feature called Drug Testing Program (DTP) Converter, this option converts roster and history data from previous versions of NDSP and imports the data. Thus eliminating the need to re-type roster and maintains past statistical data.

4. **Will NDSP run on my system?**
   - NDSP Version 5.0 is compatible with all Windows Operating Systems (e.g., 95/98/NT/2000).

5. **Will NDSP work on my printer?**
   - NDSP Version 5.0 provides the flexibility to be used Network or Local printers.

6. **Will NDSP save changes made?**
   - NDSP Version 5.0 provides the option to save system backups to Network drive(s), Hard drive, Zip disk or 3 1/2 disk.

7. **What are some of the special features of NDSP?**
   - Enhancements incorporated into NDSP Version 5.0?
     - Maintains authorized and/or unauthorized login attempts
     - Individual user accounts (e.g., UPC and Asst. UPC)
     - Bar coding (e.g., DD Form 2624 and Bottle Labels)
     - Urinalysis documentation re-print capability (e.g., DD Form 2624, Register form, and Bottle Labels)
     - Ability to load multiple databases (e.g., manage and test multiple commands)
     - Compatible with all Windows Operating System (e.g., 95/98/NT/2000).

8. **Is there training available for NDSP?**
    – **Drug and Alcohol Program Management Activity (DAPMA) San Diego/Norfolk provides a two day training course called "Urinalysis Program Coordinator (UPC)". This course covers the role and responsibility of the UPC.   The second day includes hands on training with NDSP 5.0 software.**

9. **Where do I load the software?**
    – **NDSP 5.0 software was designed to be loaded and operated from a Local hard drive (e.g., C or D drive) due to Network security requirements.**

10. **How do I import roster data?**
    – **NDSP is compatible with multiple formats (e.g., ASC II comma delimited, tab delimited, and fixed field text files and Microsoft Access).**